

Performance Measurement Framework 2018-2019

PERFORMANCE MEASUREMENT FRAMEWORK

Canadian Patient Safety Institute

Performance Indicators		Q1	Q2	Q3	Q4	Year-to-Date	Target (2019/All CPSI)
1.1.1	Organizations represented in active Safety Improvement Projects	0	0	15	25	25	15
	Teams represented in active Safety Improvement Projects	0	0	28	30	30	20
	Jurisdictions represented in active Safety Improvement Projects	0	0	9	9	9	8
1.1.2	Projects launched Safety Improvement Projects active, assessed or complete	0	0	2	4	4	3-4
	Projects complete Safety Improvement Projects complete	0	0	0	0	0	0
1.2.1	Campaigns	2	2	2	2	2	0
1.2.2	Participants in webinars	1,563	432	2,685	677	5,357	6,000-8,000
1.3.1	Knowledge products developed	15	14	32	32	93	20-25
1.4.1	Policy, Standards & Regulatory (PSR) Bodies targeted	22	45	49	51	51	15-20
1.4.2	Bodies receiving recommendations	6	12	16	19	19	3-4
2.1.1	Teams demonstrating improvement in practices	0	0	0/28 = 0%	4/40 = 10%	4/40 = 10%	70-80%
2.1.2	Teams demonstrating improvement in outcomes	0	0	0	0/7 = 0%	0/7 = 0%	60-80%
2.2.1	Stakeholders demonstrating awareness of knowledge products	These indicators are part of phase 2 of the implementation of the Performance Measurement Strategy, and will be reported later in the business cycle					
2.2.2	Stakeholders indicating they have used relevant knowledge products						

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2.2.3	Stakeholders indicating they have gained knowledge from relevant knowledge products	These indicators are part of phase 2 of the implementation of the Performance Measurement Strategy, and will be reported later in the business cycle										
2.2.4	Stakeholders demonstrating increased prioritization of patient safety											
2.3.1	Targeted PSR bodies using evidence endorsed by CPSI to inform their work											
3.1.1	Project teams sustaining improvements to outcomes						70-80%					
3.1.2	Project hosting organizations committed to scaling improvements						40-50%					
3.1.3	Organizations committed to spreading improvements shown to be sustainable											
3.1.4	Stakeholders indicating their organization has changed behaviour as a result of accessing knowledge products											
3.1.5	Harmful events when localized outcomes are projected system-wide											
3.2.1	Targeted PSR bodies who have adopted PSRs incorporating evidence-informed requirements											
3.2.2	Rates of application of patient safety-based policies and standards											
4.1.1	Per cent of acute care hospitalizations with at least one unintended occurrence of harm						5.40%	5.40%	5.40%	5.40%	5.40%	5.00%
4.1.2	Per cent of provinces and territories publicly reporting measures of patient safety						These indicators are part of phase 2 of the implementation of the Performance Measurement Strategy, and will be reported later in the business cycle					
4.1.3	Safety culture rating											
4.1.4	Per cent of public aware of role in preventing harm											

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