



Performance Scorecard 2019-2020

PERFORMANCE SCORECARD

Canadian Patient Safety Institute

Performance Indicators		Q1	Q2	Q3	Q4	Year-to-Date	Target (2019/All CPSI)	
1.1.1	Organizations represented in active Safety Improvement Projects	20	25	25	24	24	15	
	Teams represented in active Safety Improvement Projects	25	30	30	29	29	20	
	Jurisdictions represented in active Safety Improvement Projects	9	9	9	9	9	8	
1.1.2	Projects launched Safety Improvement Projects active, assessed or complete	2	4	4	4	4	3-4	
	Projects complete Safety Improvement Projects complete	0	0	0	1	1	0	
1.2.1	Campaigns	2	5	5	0	5	0	
1.2.2	Participants in webinars	1,300	3,063	2,212	1,214	7,789	6,000-8,000	
1.3.1	Knowledge products developed	21	20	17	14	72	20-25	
1.4.1	Policy, Standards & Regulatory (PSR) Bodies targeted	53	18	46	44	44	15-20	
1.4.2	Bodies receiving recommendations	36	8	37	40	40	3-4	
2.1.1	Teams demonstrating improvement in practices	0/25 = 0%	0/30 = 0%	11/30 = 36.7%	11/29 = 37.9%	11/29 = 37.9%	70-80%	
2.1.2	Teams demonstrating improvement in outcomes	0/25 = 0%	0/30 = 0%	0/30 = 0%	11/29 = 37.9%	11/29 = 37.9%	60-80%	
2.2.1	Stakeholders demonstrating awareness of knowledge products – See Note 1	70%	70%	70%	70%	70%	87%	
2.2.2	Stakeholders indicating they have used relevant knowledge products – See Note 1	40%	40%	40%	40%	40%	50%	
2.2.3	Stakeholders indicating they have gained knowledge from relevant knowledge products	See Note 2						
2.2.4	Stakeholders demonstrating increased prioritization of patient safety							

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2.3.1	Targeted PSR bodies using evidence endorsed by CPSI to inform their work	See Note 2						
3.1.1	Project teams sustaining improvements to outcomes	0%	0%	0%	82%	82%	70-80%	
3.1.2	Project hosting organizations committed to scaling improvements	0%	0%	0%	64%	64%	40-50%	
3.1.3	Organizations committed to spreading improvements shown to be sustainable	0	0	0	7	7	8-10	
3.1.4	Stakeholders indicating their organization has changed behaviour as a result of accessing knowledge products	50%	50%	50%	50%	50%	50-60%	
3.1.5	Harmful events when localized outcomes are projected system-wide	See Note 2						
3.2.1	Targeted PSR bodies who have adopted PSRs incorporating evidence-informed requirements							
3.2.2	Rates of application of patient safety-based policies and standards							
4.1.1	Per cent of acute care hospitalizations with at least one unintended occurrence of harm	5.40%	5.40%	5.40%	5.40%	5.40%	5.00%	
4.1.2	Per cent of provinces and territories publicly reporting measures of patient safety	See Note 2						
4.1.3	Safety culture rating							
4.1.4	Public self-reporting of knowledge of patient safety as a health care issue – See Note 1	31%	31%	31%	31%	31%	20-30%	

Note 1: Calculations are based on data available from a small sub-set of Canadian Patient Safety Institute knowledge products for which historical data were available and should therefore be viewed as approximations. Work continues to establish a long-term knowledge product impact assessment system.

Note 2: Indicators are not yet available for reporting. Developmental work will continue in fiscal 2020-21.

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